

Kitemark™ Certificate

This is to certify that:

Northern Gas Networks Ltd
1100 Century Way
Thorpe Park Business Park
Colton
Leeds
LS15 8TU
United Kingdom

Holds Certificate Number:

KM 775125

In respect of:

Inclusive Service - Energy Provision**BS ISO 22458 Consumer vulnerability - Requirements and guidelines for the design and delivery of inclusive service**

This issues the right and licence to use the Kitemark in accordance with the Kitemark Terms and Conditions governing the use of the Kitemark, as may be updated from time to time by BSI Assurance UK Ltd (the "Conditions"). All defined terms in this Certificate shall have the same meaning as in the Conditions.

The use of the Kitemark is authorized in respect of the Product(s) detailed on this Certificate provided at or from the above address.



For and on behalf of BSI:

Shahm Barhom, Group Product Certification Director

First Issued: 2023-01-24

Effective Date: 2023-06-20

Latest Issue: 2023-06-20

Expiry Date: 2026-01-23



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Kitemark™ Certificate

No. KM 775125

Inclusive Service – Energy Provision

BS ISO 22458:2022 Consumer vulnerability – Requirements and guidelines for the design and delivery of inclusive service in identifying and responding to consumer vulnerability including advice and support, for the distribution of gas, gas connections, gas mains replacement and gas emergencies.



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To check its validity telephone +44 (0) 345 080 9000. An electronic certificate can be authenticated [online](#).

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A member of BSI Group of Companies.

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No. KM 775125

Location	Certified Activities
Northern Gas Networks Ltd 1100 Century Way Thorpe Park Business Park Colton Leeds LS15 8TU United Kingdom	BS ISO 22458 Consumer vulnerability - Requirements and guidelines for the design and delivery of inclusive service
Northern Gas Networks Limited Akeler House 1 Emperor Way, Doxford Business Park Sunderland SR3 3XR United Kingdom	BS ISO 22458 Consumer vulnerability - Requirements and guidelines for the design and delivery of inclusive service

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