

Glossary of Terms

AER

Annual Environmental Report

AI

Artificial Intelligence

BITC

Business in the Community

BOL

Business Operations Leader

BP

Business Plan

CAPEX

Capital Expenditure

CBA

Cost Benefit Analysis

CCG

Ofgem's Customer Challenge Group

CEG

Customer Engagement Group

CFW

Centres For Warmth

CIM

Common Information Model

CIVS

Customers in Vulnerable Situations

City CNG

A new commercial framework for building of CNG (compressed natural gas) fuelling station.

CMA

Competition & Markets Authority

CO

Carbon Monoxide

COMAH

Control of Major Accident Hazards

CPIH

Measure of consumer price inflation

CRC

Carbon Reduction Commitment

CPF

Community Partnering Fund

CSF

Customer Support Fund (previously called Hardship Fund)

CSNP

Centralised Strategic Network Plan

CSR

Corporate Social Responsibility

DAU

Digitalisation As Usual

DCVD

Domestic Connections Volume Driver

DESNZ

Department for Energy Security and Net Zero

DFES

Distribution Future Energy Scenarios

DICE

Data and Information Centre of Excellence

District Governor

Pressure Reduction Unit

DLCA

Domestic Load Connection Allowance

DNO

District Network Operator

DRS

Discretionary Reward Scheme

DSAP

Digitalisation Strategy & Action Plan

DSP

Direct Service Providers

EAP

Environmental Action Plan

EDL

Excessive Deterioration Level

EHS

Environment, Health & Safety

1. Introduction

2. Transparency and stakeholder engagement

3. High quality of service from regulated firms

4. Infrastructure fit for a low-cost transition to net zero

5. Secure and resilient supplies

6. System efficiency and long-term value for money

7. Financial information

EI

Economic Insight

EIC

Energy Innovation Centre

EJP

Engineering Justification Papers

ENW

Electricity North West

ERP

Enterprise Resource Planning

FES

National Grid Future Energy Scenarios

FEN

Future Energy Networks

FTE

Full-Time Equivalent

GDN

Gas Distribution Network

GEMA

Gas & Electricity Markets Authority

GIBs

Gas In Buildings

GIS

Geographic Information System

GSOP

Guaranteed Standards of Performance

GSR

Gas Safety Regulations

GVA

Gross Value Add

H21

Project to convert existing network to full hydrogen

HSE

Health & Safety Executive

HyDeploy

An energy trial to establish the potential for blending hydrogen, up to 20%, into the normal gas supply to reduce carbon dioxide (CO₂) emissions

IGT

Independent Gas Transporters – own and operate low and medium pressure networks within our footprint

IMRRP

Iron Mains Risk Reduction Programme

ISG

Independent Stakeholder Group

IT

Information Technology

IQI

Information Quality Incentive

LAEPs

Local Area Energy Plans

LO

Licence Obligations

LDZ

Local Distribution Zones

LTIs

Lost Time Injuries

LTS

Local Transmission System

MCPD

Medium Combustion Plant Directive

ML

Machine Learning

MOBs

Multiple Occupancy Buildings

MoP

Members of the Public

MIP

Minimum Performance Level

MPL

Minimum Performance Level

MPRS

Mains Risk Prioritisation System

NARMs

Network Asset Risk Metric

NEA

National Energy Action

NeRV

Net Zero Research Village

NESO

National Energy System Operator

NGN

Northern Gas Networks

NGT

National Grid Transco plc

NIA

Network Innovation Allowance

NIC

Network Innovation Competition

NPg

Northern Powergrid

NPV

Net Present Value

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NTS

National Transmission System

NZARD

Net Zero and Reopener Development

ODIs

Output Deliverables Incentive

ODIR

Output Deliverables Incentive Reputational

ODIF

Output Deliverables Financial

OE

Ongoing Efficiency

OPEX

Operating Expenditure

p.a

per annum

PCDs

Price Control Deliverables

PE

Plastic Piping (polyethylene)

PEMS

Post Emergency Metering Services

PSSR

Pressure System Safety Regulations

PRS

Pressure Reduction System

PSR

Priority Services Register

REPEX

Replacement expenditure

RESP

Regional Energy Strategic Plan

RIIO

Regulatory Framework
(Revenue = Incentives + Innovation + Outputs)

RoRe

Return on regulatory equity

RPE

Real Price Effects

RRP

Regulatory Reporting Process

SGN

Gas network for Scotland and Southern England

SIF

Strategic Innovation Fund

SMART

Specific, Measurable, Achievable, Relevant, Time-bound

SROI

Social Return On Investment

SSEP

Strategic Spatial Energy Plan

SSMC

Sector Specific Methodology Consultation

SSMD

Sector Specific Methodology Decision

SSSG

Stakeholder Strategic Steering Group

STEM

Science Technology Engineering and Maths

T&Cs

Terms and Conditions

TIM

Totex Incentive Mechanism

TOTEX

Total Expenditure

TRL

Technology Readiness Level

UI

User Interaction

UIP

Utility infrastructure providers

UIOLI

Use It Or Lose It (Allowance)

VCMA

Vulnerability and Carbon Monoxide Allowance

W&WU

Wales & West Utilities

YIC

Young Innovators Council