

Vulnerability & Carbon Monoxide Allowance (VCMA) Quarterly Report

Organisation	Highfield Food Coop
Project start date (indicate if the start date has been delayed)	November 2021 to February 2022
Time remaining on project from this quarter	Completed
Funding stream	VCMA
Report date	28-03-2022

Northern Gas Networks (NGN) are keen to know how the VCMA funding makes a difference to their partners and communities and understand the impact.

Quarterly reporting is referenced in schedule 3 of the services agreement that was signed by your organisation. Please therefore ensure that a quarterly report is submitted by the deadline provided by NGN. If you realise there will be a delay in submitting this report, please contact Stephanie Ord sord@northerngas.co.uk / 07704 545200 ASAP. Under VCMA, NGN needs to demonstrate compliance with the governance requirements set by Ofgem.

You will need to refer to your original Project Eligibility Assessment (PEA) document when completing this form, in order to ensure that the funding is being used specifically for the purpose originally intended. Please inform NGN if there is a problem, as we may be able to agree some changes under certain circumstances however, **you must** speak to us in advance.

The timely submission and standard of your reports is likely to affect any future applications to Northern Gas Networks under VCMA.

If you have any problems or need assistance completing this form, please contact Stephanie Ord in the first instance or Jill Walker JWalker@northerngas.co.uk, 07773 390967

Once you have completed this form, please return it to: sord@northerngas.co.uk

1b. Progress update - tell us about achievements to date

- Delivery against the outcomes and associated actions
- Progress made against success criteria as set out in the PEA / proposal
- Challenges in achieving any of the above
- Are there any changes you have had to make? (for example, slippage in dates etc.)

Delivery against the outcomes and associated actions:

The first event was held on November 25th, 2021. This event was aimed at aimed at BAME, families Women and girls.

The event took place at Lidget Green Healthy Living Centre, Bradford. event to coincide with COP 26 meeting in Glasgow. We want to also use STEM as a way improving the environment.

We teamed up with another organisation to organise this amazing event. It was attended by over 50 women from various South Asian backgrounds

The event Inspired more people from these communities to take up STEM careers and subjects.

The 2nd event was held in Keighley -at All Saints Community Hall – FEB 16th 2022. This was a community STEM event which was for community members from low-income backgrounds We had a few speakers from the local schools /colleges from the BAME communities who talked about their journeys .

Progress made against success criteria as set out in the PEA / proposal:

Our aim is to achieve, people attending, hard to reach communities, to attend and learn and find out about what STEM is all about, what it can achieve, create, and change the world.

This event was well attended it targeted hard to reach groups -BAME women. We teamed up with green communities' network and we provided the participants with CO awareness session, energy saving tips and STEM presentations from local teachers, scientists from BAME communities.

A very rare event -which targeted the BAME community – Women.

The STEM events provided an insight into what STEM was and how it can transform people community ,places . We worked hard to make these 2 events happen in areas where there was high levels of deprivation / unemployment and low educational outcomes (Bradford Council ward Figures -Lidget Green and Central Ward Keighley)

Challenges in achieving any of the above:

none

Are there any changes you have had to make? (for example, slippage in dates etc.):

none

1c. Case studies

Tell us about a particular individual who has been significantly impacted by this grant (anonymise names if required.) If your project has yet to start work with customers, please state this.

Client A is a 20 yrs. old Asian male, who is unemployed and lives with his family in the Highfield area, Central Ward Area of Keighley. He hangs around in the local area and is vulnerable to joining a drug gang. One of our volunteers knew him and asked him to participate in the STEM event. At first, he was very reluctant as he had never done well at school and felt it wasn't for him. At the event he met many people and was keen about space, stars etc. He asked many questions and we got him in touch with one of the local speakers who agreed to meet with him. A few weeks later we found out that he had enrolled at college and was doing a short course in literacy and numeracy. His plans were to do a science-based course in September 2022. This is the result of a small STEM event, we organised. We reached out to him, and he responded and participated and as a result he is now back in Education. This was only possible because of the event we organised and a result of this funding opportunity.

Section 2: Key Performance Indicators (KPI's)

NGN / Ofgem require updates on performance, to understand the difference made and impact of this project. A number of metrics set by Ofgem are specific to VCMA, therefore we need to measure performance around these areas. Please enter the appropriate numbers / details in the boxes below, to show the direct impact of your project within the different categories. We **do not** expect you to enter a number in every box, only those relevant to your project. If it is not possible to count the exact numbers directly impacted, please provide a reasonable estimate. Please also include the target number that was stated in your PEA document (if applicable), so that a comparison of target v actual can be made.

2a. How many people have directly benefitted from this project to date against target declared on PEA?	102
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2b. How many people have benefitted indirectly?	83
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Please indicate:		
	Target from Proposal/PEA:	Actual to date:
2c. Number of people signed up to the Priority Services Register	10	10
2d. Number of CO pre and post awareness surveys completed	45	56
2e. Number of people reached through CO awareness (leaflets, social media)	80	110
2e. Number of CO alarms provided to vulnerable customers	3	3
Please indicate:		
2f. Number of new volunteers	13	
2g. Number of additional grants/donations secured, as a result of this funding including amounts:	0	

2h. Number of people more informed (e.g. attendance at events, workshops)	54
2i. Number of people trained	19
Please indicate the number of people in the following categories, who have directly benefitted from this project:	
2j. People with physical disabilities	38
2k. People with mental health conditions	36
2l. People living in rural isolation	2
2m. People living with a temporary vulnerability	14
2n. People facing poverty or financial hardship	41
2o. People in education	17
2p. Number of people this project has reached	158

Section 3: Additional Information

<p>3a. Description of any new learning achieved – please include in here how the learning has been disseminated if appropriate and also add any stakeholder engagement that has taken place.</p> <p>For our organisation, these events have only been possible with linking up with other organisations, contacting different people and getting our female volunteers to encourage Asian women’s participation in these events.</p> <p>Other learning achieved – Training volunteers in how to plan, research about STEM and how to approach and encourage participation amongst BAME communities</p>
<p>3b. If you have any additional comments about your project, please state here (otherwise leave blank.)</p> <p>We have plans to hold more stem events in other locations.</p>

3c. Have you publicised the VCMA project in any way? Please provide details (social media, newsletter etc.)

Posters, WhatsApp,

If you have any photographs, leaflets, additional case studies etc. that you would like to send to us, please attach them to the email with this report. Please ensure they are anonymised if required

All of the information contained in this report is factually correct to the best of my knowledge. I confirm that the data contained within the report is accurate and understand that it may be used as part of NGN's project progress reporting to Ofgem. Please see my authorising signature below.

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Date	28-03-2022	