

# Putting everything back to normal

Here's what you can expect  
during our reinstatement work



## What to expect

We've completed our essential gas works and we're now starting work to restore the area to as near to original as possible. This should take about five days to finish and you'll see a number of different teams and vehicles working together.

### Filling excavations

First, a grab vehicle like this one will visit the site to fill in any excavations. We'll use approved recycled material wherever we can to reduce our impact on the environment.



### Relaying surface layers

Our contractors will complete the final layers to the highest standard and will try to match the existing surface.



### Clearing the site

Then our support drivers will clear all our equipment from the site.



## Carrying out temporary repairs

Sometimes a specialist surface takes time to complete. If we can't lay it within the five days on site, we'll carry out a temporary repair until we can arrange for it to be permanently reinstated.



Before



After

## Topping and turfing

We'll topsoil and seed or turf verges and lawns. Depending on seasonal growing conditions and weather, some areas may take longer to fully regrow and recover.



Before



After

## A seal of approval

When we've completed the work on your property, we'll give you a two-year guarantee card to confirm that the work has been carried out to the highest standard.

Smell gas or suspect leak?

Call 0800 111 999  
immediately

Questions?



Call 0800 040 7766



@NGNgas



facebook.com/northerngasnetworks

If you'd like this information in Braille,  
large print or another language, please call us.