

# People, pipes, passion.

Your quarterly stakeholder update

Northern  
Gas Networks

## NGN and you in 2015

Throughout 2015 we have been working to make it as easy as possible for you to help shape what we do, and how we do it.

In March we launched our [online community](#), where you can get involved in conversations about the things that matter to you. We believe there is something for everyone. Right now we're asking '[How can we get young people into engineering?](#)' and '[What do you think of our targets?](#)' but if you think we're off topic, let us know! We'd also love you to start a new [discussion](#), or if you have less time, take one of our [polls](#).

In late June we worked with Leeds Beckett University to engage over 30 business people from SMEs across Leeds. We used new deliberative engagement techniques to explore issues related to fuel poverty and the research provided the university with a valuable case study for the [European SME Leaders and Sustainability: Deliberative Engagement](#) research programme.

At the end of September we published our [2015 Stakeholder Report](#) and our revamped website soon followed. Since the launch, over 20,000 people have visited [NGN & You](#) to find out more about our targets and performance, with many also choosing to [Get Involved](#). If you're yet to see the report or visit our website please do, and be sure to share your views with us - they really do matter.

More recently, we introduced you to our work as part of [Infrastructure North](#). In an industry first, we jointly hosted two events in partnership with your local electricity network and water company. Attended by more than 180 people from the voluntary, community, housing and health sectors, the workshops identified practical ways in which utility companies can better support local communities in 2016 and beyond.

As always, if you have any feedback about this e-bulletin or any questions about our work, we'd love to hear from you. Just email: [stakeholder@northerngas.co.uk](mailto:stakeholder@northerngas.co.uk)



From everyone at  
Northern Gas  
Networks

Click the button below to watch our Christmas message and vote for the charity you'd like us to make a small donation to on your behalf.

Play Now

## Debt Awareness Week 2016

Join us in supporting StepChange debt charity and raise awareness of the free debt advice available to all.

[Order your free toolkit now!](#)



## Supporting northern growth

A new report, published by [Infrastructure North](#), demonstrates the crucial role your utility companies play in supporting local communities and stimulating regional growth.

Read the report online

Read More

## An engaging 2016

2015 has been an exciting year and your input has been helping us to make real improvements to our services. We won't be taking our foot off the pedal with plans in place in the first two months of 2016 to:

- Begin delivering your recommendations from our recent Infrastructure North engagement
- Host the first meeting with our new stakeholder panel – a representative group coming together to input to our current and future plans
- Put a real focus on energy futures partnering with Northern Powergrid; including Business Insider and Prospect round table sessions on energy futures, leading to an 'Energising the North' summit in February
- Work more closely with Private and Registered Social Landlords to promote our fuel poor network extension scheme

We look forward to working with you in 2016. Please do get in touch if you want to get involved.



## Ready for Winter

Winter is always a busy time at NGN but, as ever, we're ready for whatever the season brings!

At this time of year the homes and businesses we serve use more gas. This, along with varying temperatures, challenging road conditions and localised flooding really test the resilience of our network. This is why we invest in our infrastructure all year round. In 2014/2015 alone we have invested £120 million in improving our gas network.

Find out more about how you can stay safe and warm this winter by following our winter tips [@NGNgas](#) and on [Facebook.com/northerngasnetworks](https://www.facebook.com/northerngasnetworks).



## News and Media

Northern Gas Networks is crowned **['Best of British Dream Team'](#)**.

Schools are encouraged to **[enter a creative competition](#)** to help raise awareness of carbon monoxide (CO) poisoning.

Paving the way: **[NGN trials Subterra Subline technology](#)**.

Anne-Marie Trevelyan MP hosts **[Parliamentary launch](#)** for new Infrastructure North report.

Our Chief Executive, **[Mark Horsley, speaks to Energy Live News](#)** about the Infrastructure North partnership.

**We'd welcome feedback on any of our initiatives...**  
Join our [online community today](#)

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