

## Getting in touch

Good or bad we want to hear from you. So if you have an issue or complaint, want to know more about our work, or just want to say thanks, please get in touch.

 **Call our Customer Care team: 0800 040 7766, option 7**  
(this number is answered 24 hours a day, 7 days a week)

 **Email the team at [customercare@northerngas.co.uk](mailto:customercare@northerngas.co.uk)**

 **Drop into our customer cabin in Asda car park and speak to one of our friendly team**  
(open 10am - 12pm every Wednesday throughout the project)

 **@NGNGas**

 **[facebook.com/northerngasnetworks](https://www.facebook.com/northerngasnetworks)**

## About us

Northern Gas Networks owns the gas distribution network in the North East, most of Yorkshire and Northern Cumbria, servicing 2.7 million homes and businesses. The network consists of 37,000km of gas mains – that's enough to stretch from Leeds to Sydney, Australia and back.

**[www.northerngasnetworks.co.uk](http://www.northerngasnetworks.co.uk)**

## Smell gas?

If you smell gas or are worried about carbon monoxide, call the National Gas Emergency Service on **0800 111 999\*** any time, day or night.

\*Calls may be recorded for training purposes.

## Keeping Wakefield cooking on gas

  
**Northern Gas Networks**

We're investing around **£250,000** to upgrade Sandal's ageing metal gas mains



The work involves replacing over **900m** of pipe with modern plastic equivalents



This will ensure the continued **safe and reliable** supply of gas to homes and businesses in the area for **years to come**



The project will commence on **Monday 6 July 2015** and will take approximately **15 weeks** to complete.

We know that nobody likes roadworks, so please be assured that we'll do all we can to keep disruption to a minimum.



# Find out where we're working

